World's Fastest-growing Supply Chain Solutions Provider Trusts SBA Info to Protect their Datacenter & Endpoints from Ransomware Attacks

The Client

Our customer is one of the world's fastest-growing providers of Integrated Supply Chain Solutions, Global Forwarding Solutions and Last Mile Solutions. Their services include contract logistics, warehousing, transportation, freight forwarding, packaging design and solutions, in-plant and aftermarket solutions, material handling, material management, free trade warehousing, infrastructure solutions, and technology logistics. Headquartered in India, they serve customers in over 50 countries covering India, UK & Europe, Americas, Asia Pacific, and Oceania. They have over 18,000 employees worldwide with a revenue of $1bn.

Business Need

With regulatory mandates, such as the ISO Information Security Standards, our customer had to implement a strong and flexible data protection solution for thousands of geographically spread endpoints primarily desktops and laptops. They were not able to monitor protection status across endpoints and was consistently crippled by regular ransomware

hits at datacenter and end user desktops. Their existing datacenter and endpoint protection strategy was either not detecting or eliminating the threats.

To overcome these challenges and meet the compliance requirements, our customer wanted,

- To enforce a solid datacenter security strategy and information protection

- To guard their end points against ransomware and phishing attacks

- To minimize vulnerabilities and protect their datacenter assets against exploits

The Solution

Our customer approached SBA Info to tackle their business challenges. Our team of seasoned Information Security professionals took a phased approach and implemented the following solution.

- **Anti-Malware Solution:** For the end user devices, we installed **cloud hosted anti malware solution** that effectively protects the geographically dispersed desktops and laptops

- **Centralized Management & Monitoring:** Developed and implemented a centralized dashboard that allows the security team to easily monitor and manage security updates on real-time basis

- **Virtual Patching:** Implemented virtual patching to protect datacenter and endpoints against unpatched

- **Behavior-Based Security:** Incorporated advanced behavior-based deduction techniques to proactively act against ransomware and zero-day malware

Tools Used

Trend Micro
Apex One
Trend Micro Deep Security

Results

Following are some of the significant results achieved by our customer, after SBA's solution was implemented.

- Strong data protection on their thousands of endpoint devices
- Comprehensive protection against malware and exploits
- Availability of services with Zero-downtime
- Compliance to info security requirements through continuous and real-time security updates